

The 4 keys to accelerating government digital transformation






Digital transformation has the potential to help governments enable remote government access, empower cross-agency collaboration, and deliver trusted and secure services.

What are the secrets of success?

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| 1 Clear vision | 2 Leadership collaboration | 3 Organizational buy-in | 4 Modern mindset |
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1 Clear vision

Effective technology transformation in government focuses on outcomes and prioritizes technology choices accordingly, rather than starting with technology as a limiting factor.

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|  <p>What improvements do we want to see in the world and our organization?</p> |  <p>How can we measure them—and the impact of technology on achieving them?</p> |  <p>Who is doing this right in government and industry right now? What does their journey look like?</p> |
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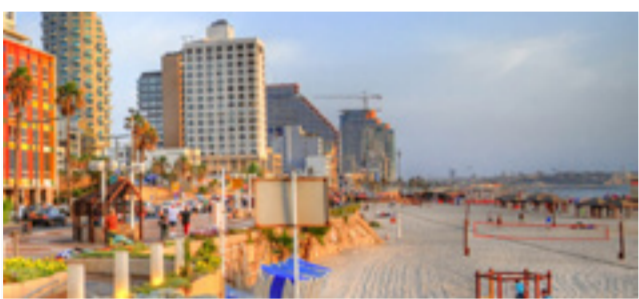
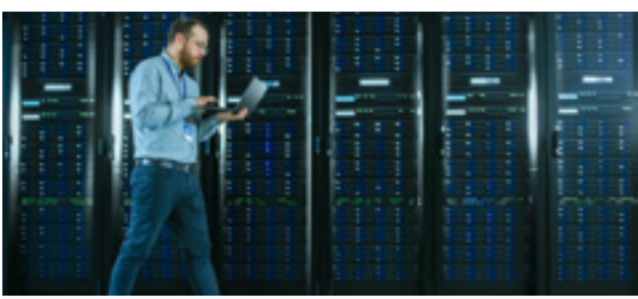
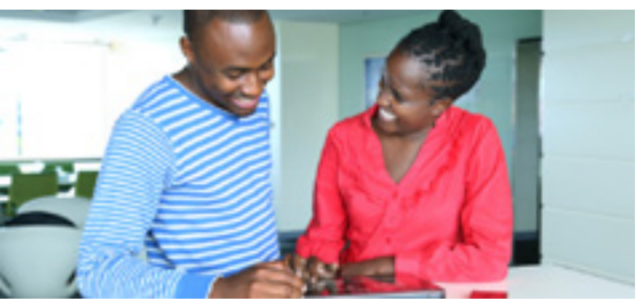
2 Leadership collaboration

The relationship between departmental and IT leaders is the bedrock of technology success. Seeking shared benefits, such as resiliency, agility, security, and responsiveness, can be a bridge to mutual understanding.

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|  <p>What are some practical ways we can help IT leaders better understand a department's mission and activities?</p> |  <p>On the other hand, what are we doing as leaders to understand IT's world?</p> |  <p>How can we work together to improve service delivery and ensure continuity?</p> |
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3 Organizational buy-in

Build your business case by looking to examples of successful government digital transformation.

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|  <p>Tel Aviv engages citizens with innovative digital services, public participation</p> |  <p>Washington Health Benefits Exchange builds a highly secure and compliant environment to protect citizens' data</p> |  <p>Provincial government goes digital to spark proactive civic engagement</p> |
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4 Modern mindset

Digital transformation can be accomplished incrementally without wholesale replacements of existing technology.

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|  <p>Hybrid and edge solutions help you make the most of what you have today.</p> |  <p>Virtualization and containers allow you to move applications to the cloud with fewer changes.</p> |  <p>Cloud-based development supports experimentation, proof of concept, and pilot efforts at low cost.</p> |  <p>Cloud data, identity, and security enable greater collaboration with less risk.</p> |
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Transformation with a purpose

Technology can help government agencies improve services, support economic recovery, reduce costs, ensure resiliency, and increase secure collaboration. Microsoft helps governments fulfill their missions through digital transformation.

